



**HPP SELF-STUDY
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Empirical Study to Explore the Needs of Health Education and Effectiveness of E Learning for Outpatients
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1. The Bureau of Health Promotion and the Public Health Bureau are convinced that _____ plays a crucial role in outpatients' health maintenance (Laine et al., 1996; Wu, 2002)
 - a.) patient health education
 - b.) social welfare
 - c.) hospital management
 - d.) epidemiology management

2. Linking two or more computer systems through _____ offers a communicative medium to transmit services by way of words, pictures, voice, and media, and provides useful information for patients about health care and the medical industry (Houston et al., 2001)
 - a.) email
 - b.) network
 - c.) telephone
 - d.) social relation

3. The _____ is considered to have great potential as a medium to communicate information and provide service, and even a sunrise research, which will be growing quickly and is expected to be an increasingly important discipline in the future (Flatley-Brennan, 1998).
 - a.) newspaper
 - b.) poster
 - c.) Internet (World Wide Web)
 - d.) Magazine

4. E-learning provides _____ that supports interactive learning, and also provides the computer assistance system needed to record the student learning process, comments, and other educational functions during the teaching process (Goldman & Schmalz, 2007; Nelson, 2003).
 - a.) a social network

- b.) a face-to-face lecture
 - c.) a symposium
 - d.) Internet-based course content
5. The early definition of e-learning is of an electronic, computer assisted, passive learning system.
- a.) T
 - b.) F
6. _____ can participate in continuing medical education to improve their professional skills and achieve medical standards (Bernhardt, Runyan, Boou-Saada, & Felter, 2003).
- a.) Medical staff
 - b.) Patient
 - c.) Family
 - d.) Administrator
7. _____ can also use the Internet to collect medical information, enhance self-medical knowledge, cultivate the habit of preventing disease, and interactively discuss questions with physicians via a website.
- a.) Medical staff
 - b.) Patient
 - c.) Family
 - d.) Administrator
8. The health education e-learning system not only provided health information to outpatients but also provided online medical consultation with a physician.
- a.) T
 - b.) F
9. Multiple modalities of self-care and self-management resources and services can NOT increase patient access to needed health education, health promotion, and prevention information that facilitate lifestyle behavior changes for better health and simultaneously improve organizational clinical outcome measures (Valencia, Kingston, Nakamura, Rosenfield, & Schwartz, 2004).
- a.) T
 - b.) F
10. Because of the obvious advantages of e-learning systems described by many scholars (Chaney et al., 2009), the hospital took advantage of this to satisfy various patient demands and provide a web-based platform, accessible to people at anytime, anywhere.
- a.) T
 - b.) F